



**City Clerks Association of California (CCAC)**  
**Education Workshop**  
**Hosted by Region 4 (South San Joaquin Valley)**  
**(Open to All CCAC Members)**  
**Friday, August 9, 2019 at 9:00 a.m.**

**Building a 3-5 Year Roadmap for  
 Implementing/Updating Technology**

<b>HOST:</b>	Yazmina Pallares, City Clerk, City of Shafter
<b>WHEN:</b>	Friday, August 9, 2019, 9:00 A.M. – 2:30 P.M.
<b>WHERE:</b>	Shafter Police Department, 201 Central Valley Hwy, Shafter, CA
<b>AGENDA:</b>	<p>9:00 A.M. Registration</p> <p>9:30 A.M. – 2:30 P.M. <b><i>Building a 3-5 Year Roadmap for Implementing/Updating Technology:</i></b> This session will focus on creating a plan for new technology to manage government records. The session will discuss how to develop the plan and then implement the plan while changing the way employees work and think. Implementing technology has a huge impact on the system owner, the IT Department, and the end user. Each step of the roadmap addresses the priority order of the tasks, the resources an organization may need, and more. This session will allow the attendees to begin creating their own plan to achieve success.</p> <p>Presenter: Helen Streck, President and CEO, Kaizen</p>
<b>FEE:</b>	\$50 for CCAC Members / \$75 for Non-Members (Includes Lunch) <a href="#">Click here</a> to register online. Pay by Credit Card or select to be invoiced.
<b>POINTS:</b>	This program has been approved by IIMC for 1 CMC Education Point and 1 MMC Education Point.

**DEADLINE TO REGISTER: Friday, August 2, 2019** Cancellations are subject to the [CCAC Attendee Cancellation Policy](#).



Contact Region Director Yvonne Spence at (559) 621-7665 or [yvonne.spence@fresno.gov](mailto:yvonne.spence@fresno.gov) with any questions.