



City Clerks Association of California (CCAC)
Education Workshop
Hosted by Region 10 (Orange County)
(Open to All CCAC Members)
Wednesday, April 24, 2019 at 9:00 a.m.

Communication and Perception

HOST:	Molly McLaughlin Perry, MPA, CMC, Irvine City Clerk
WHEN:	Friday, April 24, 2019 – 9:00 a.m. to 1:30 p.m.
WHERE:	One Civic Center Plaza, Irvine, CA 92623-9575
AGENDA:	<p>8:30 a.m. Registration</p> <p>9:00 a.m. – 12:00 p.m. Communication and Perception: This three-hour workshop will cover high impact topics that will directly improve communication and perception through a variety of channels. Participants will learn how body language can influence your verbal and non-verbal communication, as well as, how to effectively tailor your communication style to individuals based on their motives, using key concepts from the Strength Deployment Inventory. Lastly, participants will learn the basics of Appreciative Inquiry: a strengths-based approach to collaboration and change.</p> <p>Presenter: Elise Boggs, UCI</p> <p>12:30 p.m. Lunch</p> <p>1:00 p.m. Tour of Newly Upgraded Council Chamber</p>
FEE:	\$50 for CCAC Members / \$75 for Non-Members (Includes Lunch) Click here to register online. Pay by Credit Card or select to be invoiced.
POINTS:	This program has been approved by IIMC for .75 CMC Education or .75 MMC Advanced Education Point

DEADLINE TO REGISTER: April 17, 2019. Cancellations are subject to the [CCAC Attendee Cancellation Policy](#).



Contact Region Director Molly McLaughlin Perry at mollymclaughlin@cityofirvine.org with any questions.