



City Clerks Association of California (CCAC)
Education Workshop
Hosted by Region 16 (North Bay)
(Open to All CCAC Members)
Friday, February 1, 2019 at 9:00 A.M.

Communication, Influence, and Conflict Resolution for the Conscious Leader

HOST:	City of Napa City Clerk’s Office
WHEN:	Friday, February 1, 2019, 8:30 A.M. to 3:00 P.M.
WHERE:	Napa Valley College, Community Room, in the Library Building 2277 Napa-Vallejo Highway, Napa, CA
AGENDA:	<p>8:30 A.M. Registration and Continental Breakfast</p> <p>9:00 A.M. – 3:00 P.M. <i>Communication, Influence, and Conflict Resolution for the Conscious Leader:</i> Explore how our Enneagram Type influences our communication style and how that style enhances or derails our leadership effectiveness. We’ll also discover how our Enneagram Type handles conflict, adversity and difficult situations (reactive, positive outlook, or competency styles). In addition, we’ll examine the ways in which our Enneagram Type tends to cope in social interactions (compliant, assertive and withdrawn styles). This workshop will reveal how we can work with our unconscious patterning to become more conscious and successful leaders!</p> <p>12:30 – 1:00 P.M. Lunch</p> <p>Presenter: Sandy Hogan, Professional Certified Coach</p>
FEE:	\$50 for CCAC Members / \$75 for Non-Members (Includes Lunch) Click here to register online. Pay by Credit Card or select to be invoiced.
POINTS:	This program has been approved by IIMC for <u>1.4 CMC</u> Education Point and <u>1.4 MMC</u> Education Point.

DEADLINE TO REGISTER: Monday, January 28, 2019. Cancellations are subject to the [CCAC Attendee Cancellation Policy](#).

